



## FAQ's on Medical Care

**I had to evacuate, and now can't go to the doctor or hospital covered under my insurance. What do I do?**

- MediCal, Medicaid and private insurance ALL are required to pay for emergency care anywhere you go, even if it is out of network. If you have a medical emergency, get help right away!
- If you have not yet signed up for MediCal but are eligible, you can apply for it at the hospital, and may even be eligible for retroactive coverage. To learn more about MediCal and Medicaid, call 211.
- If you are going to be out of your home area for a while, and need non-emergency care, you should contact your insurance carrier to inform them of the situation, and get approval to be seen elsewhere.

**Where can I get help with all this?**

For information on social services help, call 211.

To get legal help, search for a legal aid provider near you using this link:

<https://lawhelpca.org/legal-directory>

Or find a local lawyer referral hotline by using this link: <https://www.calbar.ca.gov/Public/Need-Legal-Help/Lawyer-Referral-Service>

If the President has declared a disaster with Individual Assistance, then FEMA will open a Local Assistance Center (LAC) in the area affected by the disaster. The LAC will have tables staffed by FEMA, the Red Cross, Legal Aid, and many other groups there to help. To find out if an Individual Assistance Disaster has been declared, go to <https://www.fema.gov/disasters>. (If it only says "Fire Management Assistance," that means the President has not declared Individual Assistance disaster. That could still happen, but has not happened yet. If the President HAS declared an Individual Assistance disaster, go to <https://gateway.fema.gov/ESF6/DRCLocator> to find a LAC near you. You can also register with FEMA online at [www.disasterassistance.gov](http://www.disasterassistance.gov).

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